

FAQs

Northshore Hydro Sports is Louisiana's premiere watersport excursion destination. We offer Flyboarding Lessons as well as; Boat, Kayak, Canoe and Paddleboard Rentals.

1. Can anyone Flyboard? How hard is it?

Yes! Anyone 15 years or older, weighing a minimum of 80 pounds can try these excursions! Swimming isn't required, but it helps make for an easier lesson if the person does indeed know how to swim. Hydro Sports are easy to learn, yet challenging to master. It only takes a few minutes for the average first timer to get up and flying around. Harder tricks, such as flips and 360's can take a few hours to accomplish which we would love for you to book again with us to learn.

2. Do I have to pay for a lesson before I get to try?

No, your lesson is already included in your appointment. We give every customer a 5-minute verbal lesson before he or she gets on the board. We call it a lesson because you're constantly learning the entire time on the board.

3. How does Hydro Sports actually work?

Flyboard are water sports that allow you to soar through the air using the water pressure of a PWC (Jetski). The equipment is connected to a PWC using a flexible 60' hose, which allows you to move around freely while engaged.

4. What do I need to bring?

You are not required to bring anything except to complete the online waiver and full payment. A well-fitting bathing suit, a towel, and sunscreen are always recommended.

5. Can guest that are NOT participating in the Hydro Sports see the excursion?

Spectators can enjoy your excursion with you from the end of the dock. Your guests can also rent kayaks or paddleboards to add to the experience and receive up-close action.

6. Where do we park?

Parking is free and there is ample parking space at our location.

7. What happens if there is bad weather, or how do I cancel?

Excursions will still continue in the rain as long as there isn't lightning nearby. If the weather conditions are inclement and an issue for the excursion, then we can reschedule to later date. If you cancel a week before excursion then Full Refund will be awarded. Any cancellations due to inclement weather conditions must be made 48 hours in advance before scheduled excursion for Future Credit. These policies are kept to allow us the opportunity to refill canceled bookings. We are only allowed a certain amount of bookings per day. Thank you for your understanding of this policy.

8. How do I book my session?

We offer quick and easy advance booking online. Simply click the "Book Now" icon on our Website to begin the booking process. Follow the instructions to select which excursion and available date/time that works best for you. We require a 100% payment to make a reservation in advance. Rescheduling is offered as long as there is a 48-hour notice in advance.

9. Where are we located?

We are located at 171 Hwy 22 East Madisonville, LA 70447. Just before you get to Madisonville Bridge on the north side of hwy 22. Follow the Northshore Hydro Sports signs.

10. Is there a place to change?

Yes, there are restrooms available on-site for changing.

11. Can we bring our own Go Pro?

Yes. Go Pros are allowed to be used by customers, but we are NOT responsible for any damage or lost items in any way, shape or form.

Got any other questions? Contact us at 985-807-1058.